UC Berkeley's goals for Organization Simplification

Flat, streamlined organization that incentivizes and recognizes quick, quality decision making

Well-defined roles and career paths for individual contributors and managers

Employees **reporting to professional managers**, who can provide appropriate feedback, evaluation and support

Highly productive employees with appropriate skill-sets and expertise



A nimble and productive organization that strives for continuous improvement

Strong managers and distinct roles help achieve these goals with better, more efficient outcomes



people can do their best work

<u>Strong managers</u> should focus on managing work and developing people...

Managing the work

Determine what to do

- Set direction and prioritize; often the <u>decision- maker</u>
- Identify desired outcomes
- Allocate resources & delegate responsibilities
- Define metrics of success

Execute against plan

Individual contributor

Ensure work gets done well

- Hold direct reports accountable for results
- Evaluate and improve processes and systems
- · Collect/act on feedback from stakeholders

Developing our staff

Develop people

- Identify skills required for job
- Hire effectively and train to succeed
- Evaluate and coach
- Provide learning opportunities
- Identify, develop and retain talent
- Manage underperformers
- Ensure successes are recognized shared, and when things go wrong, ensure that there are opportunities to reflect and analyze.

Develop skills

Individual contributor



...while **individual contributors** should focus on execution and developing their skills

Do the work	Developing our staff
Manager Determine what to do	Manager Develop people
 <u>Execute against plan</u> <u>Perform</u> assigned responsibilities efficiently and effectively Proactively solve/escalate issues that arise 	Develop skills • Complete required training to execute
 Ensure work gets done well Act on manager's comments and feedback Give input and make recommendations to improve processes and systems 	effectively • Proactively improve skills and performance - Seek and act on performance feedback from managers - Seek out continuous learning opportunities and training